### Facility List Key — Page 1 of 2

**California Advocates for Nursing Home Reform Consumer Information Service**

#### Sonoma County Facilities

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Type</th>
<th>Capacity</th>
<th>Services</th>
<th>AA</th>
<th>A</th>
<th>B</th>
<th>Comp.</th>
<th>Def.</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Valley Nursing and Rehab. Center</td>
<td>SNF</td>
<td>32</td>
<td>Rehab Svcs: Yes</td>
<td>1994</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>1234 Sunny Day Drive, Anystown, CA 93900</td>
<td>RCF</td>
<td>6</td>
<td>Locked Ward: No</td>
<td>1995</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>(555) 555 5555</td>
<td></td>
<td></td>
<td>Alzheimer’s Unit: No</td>
<td>1996</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Types of Residents Accepted: A B D E F G H I K L M</td>
<td>1997</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Types of Residents Not Accepted: C J N O</td>
<td>1998</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Languages spoken by direct-care staff: A G I J L</td>
<td>1999</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Medi-Cal</td>
<td>Medicare</td>
<td>Yes</td>
<td>Yes</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>

Services data from facility on 4/28/95

Last certification inspection: 1/12/98

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#### Facility List Key — Page 1

1. **Name of County or Counties included in the list** — smaller counties are sometimes grouped with other nearby counties.

2. **Name, Address and Phone of Facility** — facility name changes occur often; if you are looking for a particular facility by name, and do not see it, you may wish to look by address, or call CANHR to help you locate the listing.

3. **Facility Types and Capacities at the location:**
   - **SNF:** Freestanding Skilled Nursing Facility
   - **D/P SNF:** Distinct Part Skilled Nursing Facility (Part of a Hospital)
   - **SNF (CC):** Continuing Care Contract Facility (Life Care)
   - **SNF (IMD):** Institutions for Mental Disease
   - **ICF:** Intermediate Care Facility
   - **RCF:** Residential Care Facility
   - **Subacute:** A Subacute section of a hospital or SNF

4. **Medi-Cal and Medicare Certification Status**
   - Medi-Cal is important any time finances are limited. A facility that is part of this program at the time of admission is not permitted to discharge a resident for running out of money and switching from private-pay to Medi-Cal. The DHS data is sometimes not updated immediately — it is important to double-check this information with the facilities you are considering.

5. **Facility Services** — This information comes from facility responses to questionnaires sent out by CANHR. While it is often useful to begin by calling facilities listing the services you are seeking, please call the facility to verify that services are still being offered. Some facilities may offer services they have not listed.

   - **Rehab Unit** or services indicates that a facility has specialized programs for rehabilitation, possibly including strokes, head injuries, hip replacement and other conditions.
   - **Wanderer Alert** system is an alarm system to alert facility staff when a resident tries to exit. These systems can be effective at curtailing dangerous wandering behavior in residents with dementia. However, facilities that say they have such a security system may not have it on all the time or in all units. Be sure to ask about when and where the system is in effect.
   - **Locked Wards** are completely secured and may require a conservatorship before admission.
   - **Alzheimer’s Unit** is not specifically defined by the State Dept. of Health Services as having to provide any special or different programs. While some Alzheimer’s units may have staff and activities more attuned to Alzheimer’s residents, facilities do not have to do anything special to call a unit an “Alzheimer’s Unit.”

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FACILITY LIST KEY — page 2 of 2

- Types of Residents Accepted or Not Accepted: Facilities should only accept residents for whom they can provide proper care. Some resident conditions require special accommodations. This data shows whether the facility can accommodate several types of special resident conditions. The key for this data is as follows: AIDS / ARC (A), Alzheimer (B), Developmentally Disabled (C), Feeding Tube (D), Hospice (E), I.V. Patients (F), Non-Elderly (G), Non-Ambulatory (H), Oxygen Dependent (I), Psychiatric [primary] (J), Respirate (L), Tracheostomy (M), Ventilator (N), Wanderers (O), Psychiatric [secondary] (K), Age from 18-30 (P), ALS/Lou Gehrig’s Disease (Q), Huntingtons (R), Multiple Sclerosis (S), Spinal Cord Injury (T), Wound Care (U), Medically Complex (V).

- Languages shown are reported by the facility as spoken by at least one staff member who works directly with residents. The key for this data is as follows: Arabic (dd), Armenian (Z), AT&T Language Line (qq), Cantonese (B), Chinese (D), Creole (M), Czech (S), Danish (N), Dutch (O), Farsi (ee), Finnish (R), French (L), German (Y), Hebrew (X), Hindi (gg), Hungarian (cc), Ilocano (hh), Indian (kk), Indonesian (ll), Italian (K), Japanese (E), Korean (F), Latvian (nn), Lithuanian (aa), Mandarin (C), Norwegian (Q), Others (Other Languages), Pakistani (ff), Polish (U), Portuguese (J), Punjabi (jj), Romanian (bb), Russian (V), Samoan (mm), Sign Language (ASL) (pp), Spanish (I), Swedish (P), Swiss-German (T), Tagalog (A), Thai (H), Tongan (oo), Vietnamese (G), Yiddish (W).

- Family Councils are groups of friends and relatives of residents that gather periodically in meetings that are not run by representatives of the facility.

- “n/a” or “Unk.” indicates that the information is not available on this list. Call facility for more information.

- Date of Last Questionnaire Response

  Services data is likely to be most accurate for the facilities whose responses are most recent. Please encourage facilities to send any corrections or additions to CANHR.

- Date of Last Licensing / Certification Inspection

  As of February 2002, CANHR lists will show the current status for the class of citations, rather than the class as-issued, as of the last quarterly receipt of ACLAIMS data. For more information about the class as-issued, or outcome of citations, call CANHR. An asterisk (*) in a citation totals entry means that one or more of those citations was originally issued as some other class. Example: 3*.

- Class AA: The most serious violation, AA citations are issued when a resident death has occurred due to nursing home regulation violations, and carry fines of $25,000 to $100,000.

- Class A: Class A citations are issued when violations present imminent danger to patients or the substantial probability of death or serious harm, and carry fines from $2,000 to $20,000.

- Class B: Class B citations carry fines from $100 to $1000 and are issued for violations which have a direct or immediate relationship to health, safety, or security, but do not qualify as A or AA citations.

- Date Revision Dates:
  - “Comp/Def Revised” Date — Totals for complaints and deficiencies reflect the totals that have reached the central branch of the California Department of Health Services by this date.
  - “Citations Received” Date — Totals for citations reflect all citations that have reached CANHR from district offices of the California Department of Health Services, Licensing and Certification Division, by this date or the central branch of the California Department of Health Services by the “Comp/Def” date, above.

Citations, Complaints (Comp) and Deficiencies (Def) are listed for several recent years. Check the date at the bottom of page one to see how current the information is. After determining which facilities are suitable and have space available, you may call CANHR for the most recent information before making a final decision. Note — A blank column or space indicates no violations or complaints (read as zeros).

Citations (AA, A, B): Citations are fines issued by the Department of Health Services for violations of state or federal law. Citations come in several classes depending on their severity. The state average is about one citation per facility every two years. Some facilities have numerous citations, which indicate potential problems. The state issues the following classes, as well as less frequent citations for the falsification of medical records (not listed).

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- Date of Last Licensing / Certification Inspection

  - Most deficiencies are issued during these inspections. If a facility has not been inspected yet during a year, it may receive the bulk of its deficiencies once it is. This data is sometimes blank when DHS data was incomplete.

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CANHR
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